



# The StorageMall™ Management Group



## The StorageMall™ Management Group

Our property management services provide self-storage owners with professional management of the day-to-day operations of their asset. Maximize your time, space, and efficiency with our best storage solutions.

**thestoragemall.com**

## Contact Us



[www.thestoragemall.com/  
third-party-management/](http://www.thestoragemall.com/third-party-management/)



[info@thestoragemall.com](mailto:info@thestoragemall.com)



Drew Bailey 585-766-5944  
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## The StorageMall™ Management Group



# Management Solutions

We offer a comprehensive range of services, encompassing daily operations, personnel management, accounting, maintenance, expense management, internal sales call center, revenue management and reporting, marketing and SEO as well as auditing and financial controls.

*With over 100 years of combined industry experience, The Storage Mall Management Group brings together deep expertise and fresh, innovative thinking—delivering solutions grounded in proven knowledge and modern, best-practice approaches.*



## Our Vision & Mission

We collaborate with our clients to transform their investments into a self-sustaining stream of benefits.

From secure storage facilities to streamlined third-party management, our services ensure your assets are organized and easy to access whenever you need them.

Do you have a unique facility with specific needs? We can help!

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## Our Services



### Daily Operations

Oversee the everyday business affairs, from accounting and maintenance to managing expenses, reporting revenue, and ensuring financial oversight



### Employee Services

Develop and implement a plan for staff scheduling and task delegation, manage timekeeping, recruit and train new managers.



### Revenue Management

Explore new avenues of profitability through innovative approaches, tapping into previously untapped revenue streams.



### Marketing

Employ a variety of digital, traditional, community-focused strategies to attract customers, building brand awareness, showcasing value and establishing trust.



### Internal Call Center

Sales focused team members handle inbound calls and digital inquiries to match customers with the right storage units or solutions

You gain a competitive edge in streamlined operations and revenue growth. Our proven strategies maximize resources, minimize costs, and optimize processes, ensuring your success in a constantly changing market.